# EMPLOYEE ASSISTANCE PROGRAM

Financial worries, aging parents, job stress, health issues - Everyone faces challenges from time to time, with your EAP you don't have to face these things alone.

### This includes solutions such as:

### **ANYTIME, ANYWHERE**

Reducing barriers to access through technology INCLUDES: 24/7/365 Telephone Support, Mobile App with Chat Functionality, Video Counseling and Web Portal

### **PERSONAL ASSISTANT**

Our Personal Assistant helps individuals with their "to do" list. It can be difficult to find extra time in the day to manage everyday tasks. We help lighten the load through researching the best options to benefit you and your loved ones. SERVICES INCLUDE: Entertainment & Dining, Travel & Tourism, Household Errands, Service Professionals

**COACHING** 

We help employees and their household

members meet their personal and

professional goals by offering Life

Coaching as Well as Wellness Coaching.

A coach works actively to help individuals

assess their current situation then develop

goals to meet their stated expectations. A

coach is an accountability partner and

helps individuals overcome obstacles to

achieve goals. LIFE COACHES HELP

WITH: Life Transitions, Work/Life

Balance, Goal Setting, Improving Relationships WELLNESS COACHES HELP WITH: Nutrition, Fitness, Stress Reduction & Tobacco Cessation



#### MENTAL HEALTH COUNSELING

When overwhelmed with personal, work or life stressors, mental health counseling can be a lifesaver. Our licensed master's level counselors support you and your household members through difficult times providing confidential assistance 24/7. **WE HELP WITH:** Family Conflict, Couples/Relationships, Substance Abuse, Anxiety, Depression

### WORK/LIFE RESOURCES

Navigating the practical challenges of life, while handling the demands of your job can be stressful. Work/Life resources and referral services are designed to provide knowledgeable consultation and customized guidance to assist with gaining resolution to everyday hurdles. **RESOURCES INCLUDE:** Adoption, Elder/Adult Care, Parenting, Child Care, Special Needs Support, Wellness

### MEDICAL ADVOCACY

Medical Advocacy is a new approach to maneuvering through the healthcare system. It offers strategies to promote employee health, productivity, and well-being by serving patient populations throughout the entire lifespan and by addressing health problems in every category of disease classification and in all disease stages. **WE HELP WITH:** Insurance Navigation, Doctor Referrals, Specialist Referrals, Care Transition, Discharge Planning, Adult Care Coach

### LEGAL/FINANCIAL RESOURCES

Legal and Financial resources and referrals are available to connect employees with experienced, vetted professionals in their topical area of legal and financial needs. **RESOURCES INCLUDE:** Divorce/Custody, Bankruptcy, Budgeting, Estate Planning/Wills, Personal Injury/Malpractice, Major Life Event Planning

## **PRIVATE**, **CONFIDENTIAL** & **FREE** FOR YOU AND YOUR HOUSEHOLD MEMBERS

Your participation with your EAP is voluntary and strictly confidential. We do not report back to your employer about the things you discuss in private counseling conversations.

## **MY LIFE EXPERT**

## Feeling Connected & Supported 24/7-365

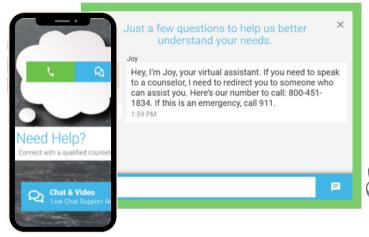
You can download the app to the home screen of your mobile device without even visiting an app store, by simply visiting *mylifeexpert.com* or scanning the *QR code* at the bottom of this page.

## TO LOGIN:

- Click "create a new account with your company code"
- Insert your company access code
- · Follow instructions included in the activation e-mail
- Play, learn, and discover!

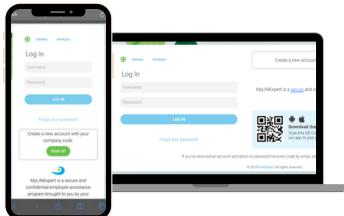
## LIVE COUNSELING:

Download the Life Expert app for 24/7 connectivity to live counselors. This functionality includes live access to a counselor via chat, video, and toll-free phone support.



## HEALTH & LIFESTYLE ASSESSMENTS:

Surveys are provided to you with a quick assessment on financial, health and addiction issues. These surveys are designed to deliver targeted resources and information to meet your needs. You can save these assessments and recommendations to your profile for future use.



## WORK & LIFE RESOURCES:

Life Expert provides access to thousands of up-to-date topicrelated articles, videos and worksheets. Some topics include: Financial & Legal, Family, Education, Health, Wellness, Career, Military, everyday living and much more.



### **INTERACTIVE CHECKLIST:**

Life Expert provides you with interactive tools to help with issues such as family, health, and other life situations. You can save these checklist to your personal profile for future use.





Depression

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Company Access Code:

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Download The App at : mylifeexpert.com



**Toll-Free:**